geemarc

MADRID

USER GUIDE

Telephone

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RECYCLING DIRECTIVES

The WEEE (Waste Electrical and Electronic Equipment) has been put in place for the products at the end of their useful life are recycled in the best way.
When this product is finished with, please do not put it in your domestic waste bin.
Please use one of the following disposal options:
- Remove the batteries and deposit them in an appropriate WEEE skip.
Deposit the product in an appropriate WEEE skip.
- Or, hand the old product to the retailer. If you purchase a new one, they should accept it.
Thus if you respect these instructions you ensure human health and environmental protection.

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For product support and help visit our website at www.geemarc.com
Telephone 01707 384438
Or fax 01707 372529

UGMADRID_UK ED.01

GUARANTEE

Electrical connection: The apparatus is designed to operate from a 230V 50Hz supply only. (Classified as 'hazardous voltage' according to EN60950 standard). The apparatus does not incorporate an integral power on/off switch. To disconnect the power, either switch off supply at the mains power socket or unplug the AC adaptor. When installing the apparatus, ensure that the mains power socket is readily accessible.

Telephone connection: Voltages present on the telecommunication network are classified TNV-3 (Telecommunication Network Voltage) according to the EN60950 standard.

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INTRODUCTION

Congratulations on purchasing your Geemarc Madrid telephone. This is a multifunction telephone which offers features such as direct and indirect memory and caller display*.

Its is important that you read the instructions below in order to use your Geemarc telephone to its full potential. Keep this user guide in a safe place for future reference.

This guide explains how to use the following telephone:

MADRID

*To use the caller display facility, you must subscribe to your network provider's caller display service.

GUARANTEE

From the moment your Geemarc product is purchased, Geemarc guarantee it for the period of one year. During this time, all repairs or replacements (at our discretion) are free of charge. Should you experience a problem then contact our help line or visit our website at www.geemarc.com. The guarantee does not cover accidents, negligence or breakages to any parts. The product must not be tampered with or taken apart by anyone who is not an authorized Geemarc representative. The Geemarc guarantee in no way limits your legal rights.

IMPORTANT: YOUR RECEIPT IS PART OF YOUR GUARANTEE AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM.

Please note: The guarantee applies to the United Kingdom only

DECLARATION: Geemarc Telecom SA hereby declares that this product is in compliance with the essential requirements and other relevant provisions of the Radio and Telecommunications Terminal Equipment Directive 1999/5/EEC and in particular article 3 section 1a, 1b and section 3. The telephone does not operate if the line current is lower than 18 mA.

CE

SAFETY INFORMATION

General

Only use the correct Geemarc authorised power supply with the product.

Do not open the unit (except to replace the batteries). Contact the helpline for all repairs.

Never dispose of batteries in a fire. There is a serious risk of explosion and/ or the release of toxic chemicals.

Cleaning

Clean the telephone with a soft cloth. Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

Environmental

Do not expose to direct sunlight.

Always ensure there is a free flow of air over the surfaces of the telephone.

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms.

Do not expose your product to fire or other hazardous conditions.

Unplug your phone from the telephone socket during thunderstorms because it could damage your telephone. Your guarantee does not cover thunderstorm damage.

The telephone is designed for working within a temperature range of 5°C to 45°C.

INTRODUCTION

Unpacking the Telephone

When unpacking the telephone, you should find the following in the box:

- 1 MADRID unit
- 1 MADRID handset with curly cord
- ☞ Telephone line cord
- 1 User Guide

For product support and help visit our website at www.geemarc.com
Telephone 01707 384438
Or fax 01707 372529

DESCRIPTION

General Description

Handset Description

TROUBLESHOOTING

No display

- Make sure that the power adaptor is plugged in correctly and is not damaged
- Make sure the batteries are inserted correctly
- Make sure that the batteries are fully charged

Madrid does not ring

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line

No dial tone

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line

No number is displayed when the telephone rings:

- Please contact your telephone network provider to obtain the caller display service or ensure that it has been activated if you have subscribed already
- Even if you have subscribed to caller display, if the caller does not want to show their number, the display will show PRIVATE or if the call is from an area not providing caller display, OUT OF AREA will be displayed
- It could be a call from a PBX. Caller display may not work properly if the telephone is connected to a PBX

No response on LCD display

- If you have experienced a power failure the batteries may become weak. If the power is restored and the LCD display still does not respond then replace the batteries with new ones.

CALLER DISPLAY

Message Waiting

This system allows the caller to leave you a message. You will be informed of an incoming call with a message by the incoming call list. This call is distinguished from other calls and the screen displays **'MSG WAITING'**, the message waiting LED is activated and **MSG** will be seen in the top left of the screen.

Note : 'MSG WAITING' will be displayed to indicate a message not read. After review, 'MSG WAITING' will be automatically removed from the screen.

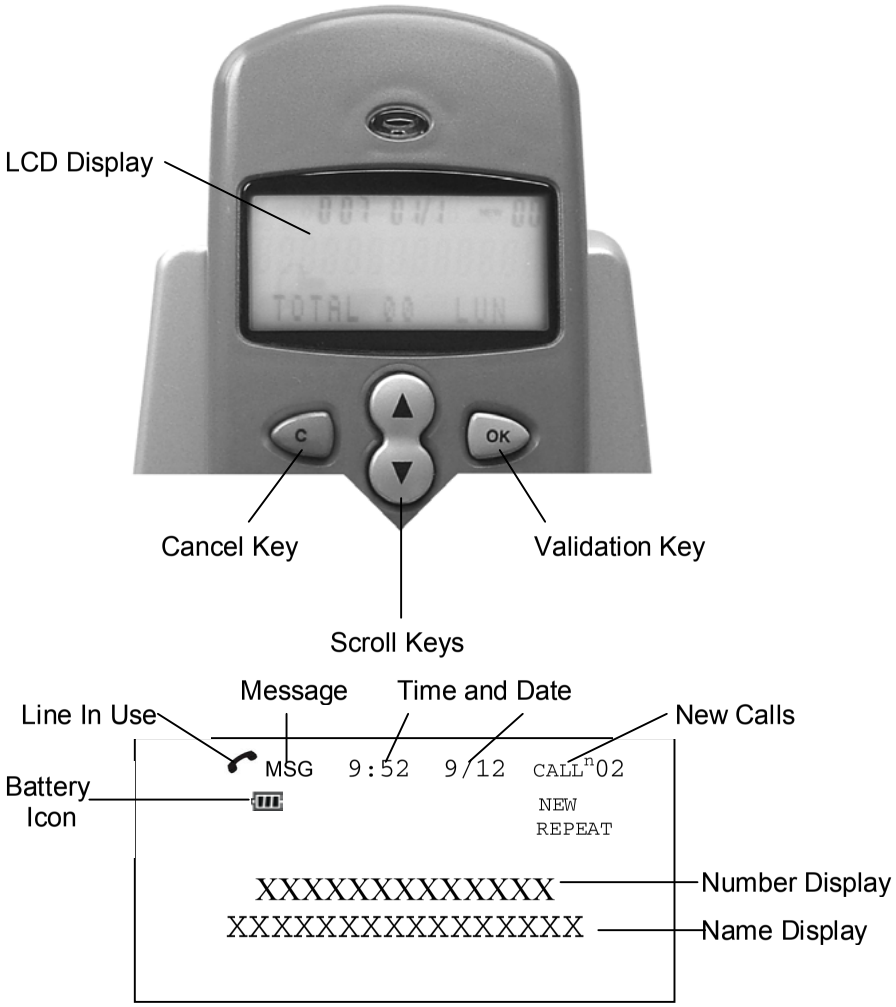
```
MSG   9:52  9/12  00

MESSAGE WAITING
```


DESCRIPTION

* Only relevant if you subscribe to this service with your network provider

DESCRIPTION

LCD Description



The **OK** key is used to confirm action or a choice on the screen.

The ▲ or ▼ keys are used to scroll through the menu.

In general, the **C** key is used to cancel an action/entry,it can also be used to confirm a choice (for example to cancel a stored number).

CALLER DISPLAY

Caller Display with Call Waiting

With this service, you are made aware that a new call is coming through when you are in conversation. You can take this call and switch between callers. To use this feature, you must have subscribed to this service with your network provider.

First incoming call received - Caller display information is displayed on the LCD display

Second incoming call received – the waiting tone (beep) is heard.

Press the phone hook switch or **R** key to place Caller 1 on hold and connect Caller 2. While you are speaking to Caller 2, Caller 1will not be disconnected. You may switch between callers as often as you like by pressing the telephone hook switch or **R** key.

CALLER DISPLAY

Delete an Entry from the Caller Display List

In the on hook position, use ▲ and ▼ to scroll through the caller display list until you find the telephone number you wish to delete

Press **C**

You will be prompted to confirm the deletion
'DEL?'

Confirm by pressing **C** again, (**OK** to Cancel)

Delete All Entries from the Caller Display List

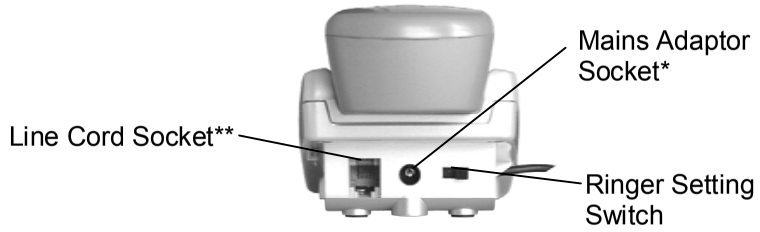
In the on hook position, press ▲ or ▼ to scroll through the caller display list until you find the telephone number you wish to delete

Press and hold **C** until .**'ALL DEL?'** is displayed on the LCD Display

Press **C** again to confirm, (**OK** to Cancel) and the telephone will return to standby mode after clearing the telephone numbers from memory. Total Calls will now display 00

INSTALLATION

Setting Up



Connect the handset. The connector at the end of the curly cord plugs into the socket on the base of the Madrid unit.

Open the battery compartment located on the base of the telephone (small screwdriver required). Insert 4 good quality alkaline batteries (AAA size, 1.5V type, not supplied). Replace the battery cover. If the batteries are running low, the battery icon will be shown on the LCD display. The batteries are required to power the multifunction features of the telephone.

Note : Do not use rechargeable batteries. Do not put batteries into the household rubbish, pay attention to battery regulations regarding battery disposal.

Connect the line cord to the socket located at rear of telephone then connect the plug into the PTT wall socket *.

If you require, a mains adaptor can be used (not supplied). Call Geemarc customer services to order an adaptor. Connect the mains adaptor to the socket located on the rear of the telephone then plug into a 13amp wall socket. Please choose a mains socket near your telephone socket to enable you to unplug the mains power quickly in case of a problem.

Note: Mains/battery power is required to power the multifunction features of the telephone. If using mains power, fit 4 x AAA sized batteries in order to save and use stored numbers in case of power failure. Without mains or battery power, the telephone can still be used to answer calls or to manually dial out calls but all stored numbers will be lost. If no batteries are inserted, the battery icon will flash

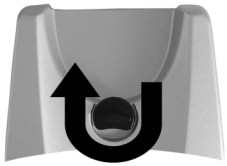
(*) Classified “hazardous voltage” according to EN60950 standard
(**) Classified TNV-3 according to EN60950 standard.

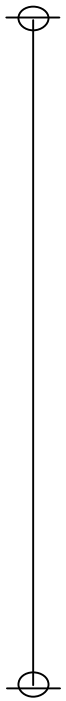
INSTALLATION

Wall Mounting

Make 2 holes in the wall, 88mm apart (use the wall mount template), insert wall plugs and the wall mounting screws. The screws should protrude from the wall by 6-7 mm. Place the phone onto the screw-heads and slide down to secure.

To ensure that the handset stays firmly in position when phone is wall mounted, turn the clip clockwise through 180°.





Wall Mounting
Template 88mm

CALLER DISPLAY

View Caller Display List

Use ▲ and ▼ to scroll through the caller display list

Notes: At the end of the caller display list the LCD display will display **END OF LIST**. If there are no caller display telephone numbers in the caller display list, **NO CALL** is displayed. If a call comes repeatedly, the **'REPEAT'** icon will be displayed in the upper right corner of the LCD display.

Dial a Number from the Caller Display List

Lift the handset

Use ▲ and ▼ to scroll through the caller display list until you find the telephone number you wish to dial

Press **OK** to automatically dial the telephone number

Or

In the on-hook position use ▲ and ▼ to scroll through the caller display list until you find the telephone number you wish to dial

Lift the handset to automatically dial the telephone number

CALLER DISPLAY

The features described in this section are only available if you subscribe to a Caller Display service from your network provider.

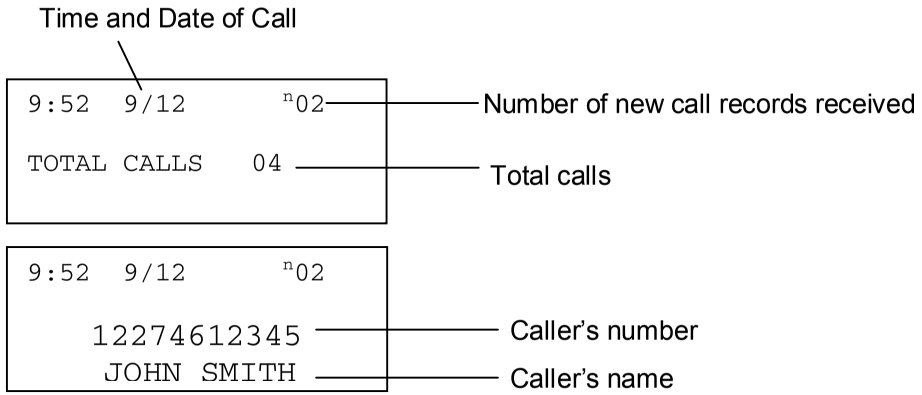
Caller Display means you can see who is calling on your LCD display (provided the number is not withheld, unavailable or is an international call).

Whether you take a call or not, the caller's details are stored in the Call list. The call list stores the last 66 incoming calls. When the call list memory is full, a new call will take the place of the oldest call. You can display, scroll through and dial numbers in the list.

If the caller has exercised the option to prevent his number from being displayed, **PRIVATE** will be shown on the LCD display. If someone is calling from an area where the service provider is not offering the Caller display services or an area which is not providing name and number delivery to your area via the long distance network, **OUT OF AREA** will be displayed on the LCD display.

The red indicator light on the handset will flash when you have received a new call in your absence. The indicator will continue to flash until you review all the new calls displayed on the screen.

A caller display record consists of the following information:



SETTINGS

Ringer Volume Setting

A switch located on the rear of the Madrid base unit allows the ringer to be switched to OFF, LOW, HIGH.
Your phone comes with the ringer switched to 'High'.

Language Setting

You can choose between 16 different languages including English and French

In the on hook position, press **C** twice

Use ▲ and ▼ to scroll through the menu to select **'SET LANGUAGE'**

Press **OK**

Use ▲ and ▼ to select the language

Press **OK** to confirm selection

SETTINGS

Date and Time Setting

If you subscribe to Caller Display, date and time will be set automatically when you receive your first call.

Hour Format

You can choose between two formats:
12 hours or 24 hours.
If you choose '12 HOUR', hours before noon will be displayed with 'AM' and 'PM' for the hours after noon.

In the on hook position, press **C** twice

↓

Use ▲ and ▼ to scroll through the menu to select **'HOUR FORMAT'**

↓

Press **OK**

↓

Use ▲ and ▼ to select **12 HOUR** or **24 HOUR**

↓

Press **OK** to confirm selection

↓

Press **C** to exit menu and return to standby

USING THE TELEPHONE

Dialling Stored Telephone Numbers

Lift the handset

↓

Press either **M1**, **M2**, **M3** or ⌾ to dial the direct memory telephone number. The stored number will be dialled automatically

O R

Press **MEM** followed by the appropriate location key **0-9** to dial the in direct memory telephone number. The stored number will be dialled automatically

USING THE TELEPHONE

To delete all numbers in the redial memory

In the on hook position, press **OK**

↓

The LCD display will show
'DIALED' together with the number of callls dialled (up to 10)

↓

Press and hold **C** until .**'ALL DEL?'** is displayed on the LCD Display

↓

Press **C** again to confirm, (**OK** to Cancel) and the telephone will return to standby mode after clearing the telephone numbers from memory

Storing Telephone Numbers

Your telephone has 14 memory locations – 4 direct memories for priority telephone numbers and 10 indirect memories for frequently used numbers.

Lift the handset

↓

Press ⇨

↓

Dial the number you wish to store, checking on the display that you have keyed it in correctly

↓

Press ⇨

↓

Press either **M1**, **M2**, **M3** or ∞ to store the telephone number in a direct memory location

O R

Chose a memory location **0-9** to store the telephone number in an in direct memory location

↓

Replace the handset

SETTINGS

Date Format

You can choose between Day-Month or Month-Day.

In the on hook position, press **C** twice

↓

Use ▲ and ▼ to scroll through the menu to select
'DATE FORMAT'

↓

Press **OK**

↓

Use ▲ and ▼ to select **DD-MM** or **MM-DD**

↓

Press **OK** to confirm selection

↓

Press **C** to exit menu and return to standby

SETTINGS

Time Setting

In the on hook position, press **C** twice

Use ▲ and ▼ to scroll through the menu to select **'SET TIME'**

Press **OK**

1 The HOUR digit will flash

2 Use ▲ and ▼ to set the correct hour

3 Press **OK** to confirm selection

Repeat steps 1-3 for MINUTES, MONTH, DATE,YEAR

Press **C** to exit menu and return to standby

USING THE TELEPHONE

Recalling Recent Numbers

You can call back any of the last 10 numbers dialled as follows:

In the on hook position, press **OK**

The LCD display will show **'DIALED'** together with the number of callls dialled (up to 10)

Use ▲ and ▼ to scroll through the dialled numbers until you find the number you wish to call

Lift the handset.

The selected telephone number will be dialled automatically

Deleting Recent Numbers

To delete a specific number in the redial memory

In the on hook position, press **OK**

The LCD display will show **'DIALED'** together with the number of callls dialled (up to 10)

Use ▲ and ▼ to scroll through the dialled numbers until you find the number you wish to delete

Press **C**. You will be prompted to confirm the deletion

Press **C** again to confirm, (**OK** to Cancel). The telephone number has been deleted from memory

Press **OK** to return to standby

USING THE TELEPHONE

Making a Call

Lift the handset.

When you hear dialing tone, dial the number on the keypad. The number will be displayed on the LCD display

To end the call simply replace the handset in the cradle

Receiving a Call

When an incoming call is received the telephone rings and the incoming call indicator flashes.. If the caller can be identified (due to subscription to a Caller Display service), the caller's telephone number will be displayed.

Lift the handset and speak

To end the call simply replace the handset in the cradle

R, * and # Keys

These are used with the new services provided on digital exchanges. For details please contact your network provider.

Last Number Redial

Lift the handset

Press to redial the last number dialled.

SETTINGS

Screen Contrast Setting

The contrast between the text on screen and LCD display has two settings, High and Low.

In the on hook position, press **C** twice

Use ▲ and ▼ to scroll through the menu to select **'LCD CONTRAST'**

Press **OK**

Use ▲ and ▼ to select **SET CONTRAST HI** or **SET CONTRAST LO**

Press **OK** to confirm selection

Area and Long Distance Code Setting

In order to use your call records for dialling, the telephone needs to distinguish between local and long distance calls. You must program the telephone with your area code.

In the on hook position, press **C** twice

Use ▲ and ▼ to scroll through the menu to select **'SET AREA & LDS'**

Press **OK**

The LCD display shows **'SET AREA CODE'**

Use ▲ and ▼ to select the correct digit

Press **OK** to set the next digit

When the area code setting has been completed, press **OK.**
The LCD display shows **'SET LDS CODE'**

Use ▲ and ▼ to select the correct digit

Press **OK** to set the next digit

When the LDS code setting has been completed, press **C** to exit menu and return to standby

Time Break Recall Setting 'R' Function

Your telephone works with a time break recall for United Kingdom (R=100ms)

In the on hook position, press **C** twice

Use ▲ and ▼ to scroll through the menu to select **'SET FLASH'**

Press **OK**

Use ▲ and ▼ to select the correct flash setting (R= 100ms for UK)

Press **OK**

Press **C** to exit menu and return to standby